

From: [Devine, Patrick M - Washington, DC](#)
To: [Lamont Brooks](#)
Cc: [Dean, Rickey R - Washington, DC](#); [Clint Burelson](#)
Subject: Re: HCAs assisting retail
Date: Friday, November 06, 2015 8:00:13 PM

OK. Thanks. We will discuss with Retail Operations.

Sent from my iPhone

On Nov 6, 2015, at 11:40 AM, Lamont Brooks <lbrooks@apwu.org<<mailto:lbrooks@apwu.org>>> wrote:

MPOS and Lobby Assistant Program Guide:

The work will continue to be performed by a LSSA and in the absence of the LSSA a SSA/SSDA/DSSDA can perform those duties (see Lobby Assistant OJT Guide).

The above is taken from the guide.

From: Dean, Rickey R - Washington, DC [<mailto:rickey.r.dean@usps.gov>]
Sent: Friday, November 06, 2015 10:55 AM
To: Lamont Brooks
Cc: Clint Burelson; Devine, Patrick M - Washington, DC
Subject: HCAs assisting retail

Lamont,

We have agreed with the Union that Holiday Clerk Assistants will not be assigned to work the window.

What would be the Union's position on whether or not the HCAs could provide lobby assistance utilizing the mPOS?

Rickey