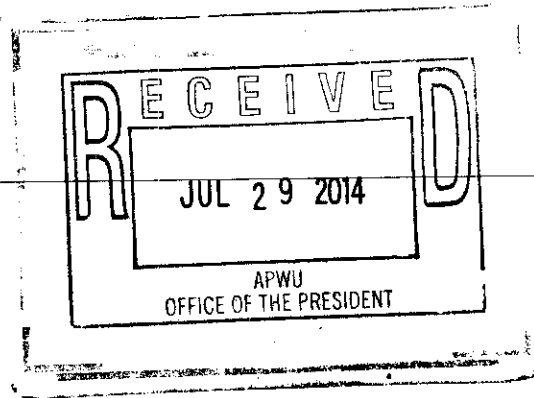


LABOR RELATIONS



July 25, 2014

Mr. Mark Dimondstein
President
American Postal Workers
Union, AFL-CIO
1300 L Street, NW
Washington, DC 20005-4128

Certified Mail Tracking Number:
7013 3020 0002 3616 6691

Dear Mark:

As information, enclosed is a copy of the first Post Implementation Review (PIR) for the Everett, Washington, Processing and Distribution Facility (P&DF) Area Mail Processing (AMP).

In accordance with the Non-disclosure Agreement February 11, 2013 the Postal Service is providing both redacted and unredacted copies of the PIR.

If there are any questions, please contact Rickey Dean at extension 7412.

Sincerely,

A handwritten signature in cursive script, appearing to read "Patrick M. Devine".

Patrick M. Devine
Manager
Contract Administration (APWU)

Enclosures

----- PIR Data Entry Page -----

1. Losing Facility Information

Type of Distribution Consolidated: Orig & Dest
Facility Name & Type: Everett P&DF
Street Address: 8120 Hardeson Rd
City: Everett
State: WA
5D Facility ZIP Code: 98203
District: Seattle
Area: Western
Finance Number: 54-2774
Current 3D ZIP Code(s): 982
Miles to Gaining Facility: 35.1
EXFC office: Yes
Plant Manager: Ira Fagerland
Senior Plant Manager: Don Jacobus
District Manager: Yul Melonson

2. Gaining Facility Information

Facility Name & Type: Seattle P&DC
Street Address: 10700 27th Ave S
City: Seattle
State: WA
5D Facility ZIP Code: 98168
District: Seattle
Area: Western
Finance Number: 54-7618
Current 3D ZIP Code(s): 980, 981
EXFC office: Yes
Plant Manager: Don Jacobus
Senior Plant Manager: Don Jacobus
District Manager: Yul Melonson

3. Background Information

Approval Date:
Implementation Date: Oct-01-2013
PIR Type: 1st PIR
Date Range of Data: Oct-01-2013 : Mar-31-2014
Processing Days per Year: 310
Bargaining Unit Hours per Year: 1,745
EAS Hours per Year: 1,822
Date of DAR Factors/Cost of Borrowing/
New Facility Start-up Costs Update June 16, 2011

Date & Time this workbook was last saved:

07-14-2014 16:58

4. Other Information

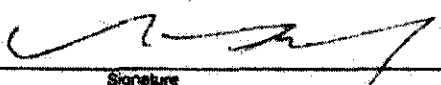
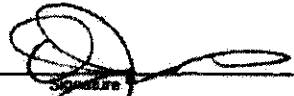

Area Vice President: Drew Aliperto
Vice President, Network Operations: David E. Williams
Area AMP Coordinator: Steven Murray
NAI Contact: Carol A. Lunkins / Daniel Mahnke

Approval Signatures


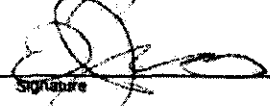
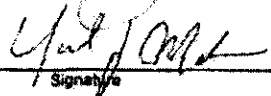
Losing Facility Name and Type: Everett P&DF
Facility ZIP Code: 98203
Finance Number: 54-2774
Current SCF ZIP Code(s): 982
Type of Distribution Consolidated: Orig & Dest
Gaining Facility Name and Type: Seattle P&DC
Facility ZIP Code: 98168
Finance Number: 54-7618
Current SCF ZIP Code(s): 980, 981
Implementation Date: 10/01/13 **PIR Type:** 1st PIR
Date Range of Data: Oct-01-2013 to Mar-31-2014

ACKNOWLEDGEMENT OF ACCOUNTABILITY - I acknowledge that I am accountable for respecting and supporting the integrity of all official postal reporting systems, including financial reports and those relating to compliance with contracting, complement, or similar efforts involving the investment and expenditure of funds, as well as all systems to service to our customers.

LOSING FACILITY:

Plant Manager: <u>Ira Fagerland</u> <small>Printed Name</small>	 <small>Signature</small>	<u>5/5/14</u> <small>Date</small>
Senior Plant Manager: <u>Don Jacobus</u> <small>Printed Name</small>	 <small>Signature</small>	<u>5/5/14</u> <small>Date</small>
District Manager: <u>Yul Melonson</u> <small>Printed Name</small>	 <small>Signature</small>	<u>5-6-14</u> <small>Date</small>

GAINING FACILITY:

Plant Manager: <u>Don Jacobus</u> <small>Printed Name</small>	 <small>Signature</small>	<u>5/5/14</u> <small>Date</small>
Senior Plant Manager: <u>Don Jacobus</u> <small>Printed Name</small>	 <small>Signature</small>	<u>5/5/14</u> <small>Date</small>
District Manager: <u>Yul Melonson</u> <small>Printed Name</small>	 <small>Signature</small>	<u>5/6/14</u> <small>Date</small>

AREA OFFICE:

Area Vice President: <u>Drew Alliperto</u> <small>Printed Name</small>	 <small>Signature</small>	<u>5-21-14</u> <small>Date</small>
---	--	---------------------------------------

HEADQUARTERS:

Vice President, Network Operations: <u>David E. Williams</u> <small>Printed Name</small>	 <small>Signature</small>	<u>6-27-2014</u> <small>Date</small>
---	--	---

Comments: _____

PIR Approval Signatures

Executive Summary

PIR Type: 1st PIR

Last Saved: July 14, 2014

Date Range of Data:

Oct-01-2013 - Mar-31-2014

Losing Facility Name and Type: Everett P&DF
Street Address: 8120 Hardeson Rd
City: Everett
State: WA
Current SCF ZIP Code(s): 982
Type of Distribution Consolidated: Orig & Dest
Gaining Facility Name and Type: Seattle P&DC
Street Address: 10700 27th Ave S
City: Seattle
State: WA
Current SCF ZIP Code(s): 980, 981

Summary of Worksheets

Savings/Costs

	1st PIR vs Pre AMP	1st PIR vs Approved	
Function 1 Workhour Savings	\$14,950,382	\$11,710,951	from Workhour Costs - Combined
Non-Processing Craft Workhour Savings (less Maint/Trans)	(\$1,084,973)	(\$1,595,026)	from Other Curr vs Prop
PCES/EAS Workhour Savings	\$2,133,818	\$544,559	from Other Curr vs Prop
Transportation Savings	(\$3,354,962)	(\$3,682,412)	from Transportation HCR and Transportation PVS
Maintenance Savings	\$4,904,545	(\$146,499)	from Maintenance
Space Savings	\$0	\$0	from Space Evaluation and Other Costs
Total Annual Savings	\$17,548,810	\$6,831,573	
Total One-Time Costs	(\$69,500)	(\$69,500)	from Space Evaluation and Other Costs
Total First Year Savings	\$17,479,310	\$6,762,073	

Staffing

Craft Position Loss	304	198	from Staffing-Craft
PCES/EAS Position Loss	21	21	from Staffing-PCES/EAS

Service

	Losing Current Qtr	Gaining Current Qtr	
FCM Service Performance (EXFC & PFCM O/N)	96.45%	97.62%	from Service Performance & CSM
FCM Service Performance (EXFC & PFCM 2 Day)	98.10%	97.62%	from Service Performance & CSM
FCM Service Performance (EXFC & PFCM 3 Day)	87.91%	88.90%	from Service Performance & CSM
Customer Experience Measurement Overall Satisfaction Residential at PFC level	0.00%		from Service Performance & CSM
Customer Experience Measurement Overall Satisfaction Small Business at PFC level	0.00%		from Service Performance & CSM

Calculation References

Combined Losing and Gaining Facility Data:

	Pre AMP	Proposed	1st PIR
Function 1 Workhour Costs	\$67,788,866	\$64,549,435	\$52,838,484
Non-Processing Craft Workhour Costs (less Maintenance & Transportation)	\$2,862,028	\$2,351,975	\$3,947,001
PCES/EAS Workhour Costs	\$9,773,239	\$8,183,980	\$7,639,421
Transportation Costs	\$14,323,644	\$13,996,194	\$17,678,606
Maintenance Costs	\$26,801,303	\$21,750,259	\$21,896,758
Space Savings	\$0	\$0	\$0
Total Annual Cost	\$121,549,079	\$110,831,842	\$104,000,269
Total One-Time Costs	\$0	\$0	\$69,500
Total First Year Costs	\$121,549,079	\$110,831,842	\$104,069,769

Staffing

Craft Position Total On-Rolls	1,324	1,218	1,020
PCES/EAS Position Total On-Rolls	95	95.27113202	74

	1st PIR vs Pre-AMP	1st PIR vs Proposed (Approved) AMP	Approved AMP
Function 1 Workhour Savings	\$14,950,382	\$11,710,951	\$3,239,431
Non-Processing Craft Workhour Savings (less Maint/Trans)	(\$1,084,973)	(\$1,595,026)	\$510,053
PCES/EAS Workhour Savings	\$2,133,818	\$544,559	\$1,589,259
Transportation Savings	(\$3,354,962)	(\$3,682,412)	\$327,450
Maintenance Savings	\$4,904,545	(\$146,499)	\$5,051,044
Space Savings	\$0	\$0	\$0
Total Annual Savings	\$17,548,810	\$6,831,573	\$10,717,237
Total One-Time Costs	(\$69,500)	(\$69,500)	\$0
Total First Year Savings	\$17,479,310	\$6,762,073	\$10,717,237

Staffing

Craft Position Loss	304	198	106
PCES/EAS Position Loss	21	21	(0)

Summary Narrative

Last Saved: July 14, 2014

Losing Facility Name and Type: Everett P&DF

Current SCF ZIP Code(s): 982

Type of Distribution Consolidated: Orig & Dest

Gaining Facility Name and Type: Seattle P&DC

Current SCF ZIP Code(s): 980, 981

Background:

The Seattle District, with the assistance from the Western Area, has completed the first 6-month Post Implementation Review (PIR) to measure the success of consolidating the originating and destinating mail processing operations from the Everett WA Processing & Distribution Facility (P&DF) to the Seattle WA Processing and Distribution Center (P&DC.)

The AMP moved the processing of all originating and destinating letters, flats and non-turnaround parcels for the 982 ZIP Code area from the Everett WA P&DF to the Seattle WA P&DC. The AMP of Everett volumes was approved on February 18, 2012, and the transfer of these volumes to Seattle was completed on August 23, 2013.

The Everett WA P&DF is a Postal owned facility located approximately 35 miles from the Seattle WA P&DC. The Everett WA P&DF also houses a Business Mail Acceptance Unit. The transportation hub operation that remains at the Everett facility servicing 67 zones in the 982 ZIP Code area, is now administratively responsible to the Everett WA Postmaster. There have been no changes to the BMEU operations as a result of the AMP at the facility and mailers are able to enter their mail through the Everett WA BMEU as before the AMP was implemented. A local Everett postmark is still available from retail window operations.

Financial Summary:

Financials projected from this first 6-month PIR study for this consolidation of originating and destinating operations are:

Combined Losing and Gaining Facility Data:	Pre AMP	Proposed	1st PIR
Function 1 Workhour Costs	\$67,788,866	\$64,549,435	\$52,838,484
Non-Processing Craft Workhour Costs (less Maintenance & Transportation)	\$2,862,028	\$2,351,975	\$3,947,001
PCES/EAS Workhour Costs	\$9,773,239	\$8,183,980	\$7,639,421
Transportation Costs	\$14,323,644	\$13,996,194	\$17,678,606
Maintenance Costs	\$26,801,303	\$21,750,259	\$21,896,758
Space Savings	\$0	\$0	\$0
Total Annual Cost	\$121,549,079	\$110,831,842	\$104,000,269
Total One-Time Costs	\$0	\$0	\$69,500
Total First Year Costs	\$121,549,079	\$110,831,842	\$104,069,769

	PIR vs. Pre-AMP	PIR vs. Approved AMP
Total Annual Savings	\$ 17,548,810	\$ 6,831,573
Total One-Time Costs	(\$ 69,500)	(\$ 69,500)
Total First Year Savings	\$ 17,479,310	\$ 6,762,073

The 6-month PIR annualized savings (PIR vs. Pre-AMP) identifies that this AMP is meeting the expected savings of \$10,717,237 in the approved AMP; however, the PIR also includes the impacts of other concurrent initiatives as stated below.

- The Seattle P&DC relocated letter, flat and parcel processing for several SCF 980 offices (Mountlake Terrace, Lynnwood, and Edmonds) from the Seattle P&DC to the Seattle East DDC in September, 2013. This transferred workload accounted for \$755,457 of the above identified Function 1 savings.
- The Seattle P&DC decentralized all remaining manual SCF 981 Incoming Secondary letter and flat processing to the associated F-4 Customer Services units. This decentralization accounted for \$748,467 of the above identified Function 1 savings.

- A Sales Retention team was established at the Everett Hub in February, 2013. The Sales Retention employees are assigned to LDC 89 (craft) and LDC 88 (EAS) accounting for \$213,067 of the cost identified in the Non-Processing category.

Adjusting for the above impacts to the PIR results which total \$1,716,991, the 6-month PIR projected savings attributed to the AMP is \$15,831,819.

Customer Service Considerations:

A National Distribution and Labeling List change was submitted as appropriate for lists L002, L005, & L801 and were published in Postal Bulletin 22365 on June 13, 2013.

There have been no changes to the BMEU operations as a result of the AMP at the facility and mailers are able to enter their mail through the Everett WA BMEU as before the AMP was implemented. There have been 232 changes to local mail collection box pick-up times due to the AMP; however, a local Everett postmark is still available from retail window operations.

The Seattle District and the Western Area are continuing to realign transportation, adjust collections, improve operational efficiencies and made personnel scheduling adjustments to ensure service returns to Pre-AMP levels and ensure cost reductions are realized. Weekly (previously daily) telecoms are held with Senior Staff from both the Seattle District and Western Area to review mail flow issues impacting service performance.

Staffing Impacts:

The staffing proposal in the approved AMP was for Everett to reduce craft staffing by 265 positions and Seattle to increase staffing by 159 for a net decrease of 106 craft positions. The 6-month PIR craft complement shows a net decrease of 304 craft employees with Everett reducing by 283 and Seattle reducing by 21.

The approved AMP also identified EAS staffing reduction of 17 positions in Everett with Seattle increasing by 47 EAS positions due to authorized but vacant positions at the time of study. The 6-month PIR shows a reduction of 17 EAS positions in Everett as projected with Seattle increasing by 26 positions with 12 additional authorized but vacant positions in the new Plant staffing matrix.

Management and Craft Staffing Impacts									
	Everett P&DF				Seattle P&DC				Net Diff
	Pre-AMP On-Rolls	AMP Proposed	PIR On-Rolls	Difference to Pre-AMP	Pre-AMP On-Rolls	AMP Proposed	PIR On-Rolls	Difference to Pre-AMP	
Craft ¹	283	18	-	(265)	1,041	1,200	1,020	(221)	(936)
Management	17	-	-	(17)	48	95	74	(26)	(71)
Total	300	18	-	(282)	1,089	1,295	1,094	(25)	(1,007)

¹ Craft = Career + Non-career

The staffing impacts on management-to-craft ratios are summarized below.

Mail Processing Management to Craft Ratios				
Management to Craft Ratios	Pre-AMP		PIR	
	SDOs to Craft, (1:25 target)	MDOs+SDOs to Craft, (1:22 target)	SDOs to Craft, (1:25 target)	MDOs+SDOs to Craft, (1:22 target)
Everett P&DF	1 : 26	1 : 23	N/A	N/A
Seattle P&DC	1 : 25	1 : 21	1 : 23	1 : 19

¹ Craft = Career + Non-career

All affected employees that were reassigned to other Postal facilities were subject to processes outlined in the National Labor Agreements. Pursuant to the Worker Adjustment and Retraining Notification Act (WARN), the USPS is complying with the National Labor Agreements in reassigning employees.

Transportation Considerations:

The approved Everett AMP projected an annual transportation savings of \$327,450 with the 6-month PIR identifying a projected annual cost of \$3,354,962. Transportation costs exceed the approved AMP projections due to the transportation plan developed was based upon the assumption that Service Standard change would be implemented, and impacts to PVS operations that were the result of the 2012 VERA.

Transportation operating between the Seattle P&DC and Everett hub is exclusively operated by Highway Contract Routes (HCR). The PIR identifies PVS savings of \$1,802,135 at Seattle from the Pre-AMP base period; however, these savings are unrelated to the AMP and the result of the 2012 VERA which resulted in eighteen drivers retiring. This required Seattle to supplement PVS operations with a temporary contract HCR 981CA and this cost has been identified on the HCR Gaining tab in workbook. Seattle PVS is in the process of hiring more drivers to backfill this attrition and the costs are expected to return to pre-AMP levels as this work is returned back to PVS. Everett PVS costs of \$60,093 can be attributed to a transportation clerk position in Everett that was previously accounted for in LDC 18 that is still required and costs now accounted for in LDC 31 with AMP implementation.

HCR transportation costs identified in the PIR were necessary to ensure operating plan performance for timely processing of all Everett originating and destinating, non-turnaround volumes and include:

- 982L6 was terminated for default due to DOT issues. Route is now operated by Emergency HCR 982AU whose cost has been in PIR workbook;
- 98017 was not eliminated as planned but additional service added to support collection mail flow to Seattle and processed letter and flat volumes back to the Everett Hub to maintain OND service standards. Also added Associate Offices stops that were previously processed in Everett pre-AMP;
- 982A3 was eliminated as planned;
- 980CD had minor changes in frequency to support AMP;
- 982L5 adjustments for Associate Offices added to 98017 above;
- 980BK no changes as projected
- 982AU Emergency replacement for 982L6 above
- 982AA was not required as assumed Service Standard change did not occur limiting T-2 processing window assumption in approved AMP;
- 981CA Segments A & B was added as a temporary to supplement Seattle PVS operations due to the attrition from VERA

Equipment Relocation and Maintenance Impacts:

The approved AMP equipment set assumed full implementation of Network Rationalization and Service Standard Changes to support the consolidation of originating and destinating volumes from Everett, Olympia, Seattle East DDC, Seattle South DDC and Tacoma. All AMP One-Time funding for MPE relocation and the Facility & Engineering Organizations was applied to the Tacoma AMP in consultation with HQS Staff. The Everett PIR has included costs expended to date at Seattle to support the AMPs.

An AFCS, AFSM (from Waco TX), CIOSS, and 13 DBCSs have been relocated to Seattle to support the implementation of the Everett AMP volumes. All equipment moves within the district were accomplished by existing labor and transportation, with the 6-month PIR only identifying the non-personnel costs associated with Waco AFSM move and the BDS installation by Northrop-Grumman of \$69,600.

The Facilities Organization has expended a total of \$1,210,052 in One-Time Costs to date associated with the AMPs consisting of \$1,139,552 for facility modifications & MPE site prep, and \$70,500 associated with Engineering projects that will soon be undertaken at Seattle.

The approved AMP projected an annual maintenance savings \$5,051,044 with the 6-month PIR identifying an annualized savings of \$4,904,545. Everett labor has reduced by \$4,425,849 and Parts & Supplies reduced by \$595,728 from the pre-AMP period; however, not meeting the approved AMP levels due to not being able to successfully place all positions per the National Agreement, deployment of the Sales Retention Call center that occupied space and usage of the utilities not originally considered, and depostalization efforts not accounted for approved AMP. The additional custodial requirements resulting from re-purposing of space for use other than storage have been done as per MS-47 and will result in variance to approved AMP. Seattle labor has reduced by \$91,342 and Part & Supplies have increase by \$208,374 from the pre-AMP period with net reduction of \$700,454 to the approved AMP levels. The non-personnel variance are associated with an increase in parts required for the AAA and rebuilding TMS staging towers that are reaching end of service life.

Space Impacts

The Everett P&DF continues to operate as planned with hub operations for the 982 service area. In addition to dock operations, the hub processes turn-around originating and destinating NMO parcels and originating machinable parcels (all mail classes) to the 5-digit level for the 982 service area.

To mitigate the cost of maintaining the Everett Hub facility, Customer Service operations for Everett Paine Field and Everett Main Office are being consolidated into the Everett Hub facility. Customer Service offices would remain open only for retail operations (where applicable).

A Sales Retention Team was also domiciled at the Everett Hub facility to mitigate costs and to utilize vacant space.

Space Evaluation and Other Costs

Last Saved: July 14, 2014

Losing Facility: Everett P&DF

Date: _____

Space Evaluation

1. Affected Facility

Facility Name: Everett P&DF

Street Address: 8120 Hardean Rd

City, State ZIP: Everett WA 98203

2. One-Time Costs

	Proposed	1st PIR	Difference 1st PIR vs Approved
Enter any one-time costs:	\$0	\$0	\$0
			(These numbers shown below under One-Time Costs section.)

3. Savings Information

Space Savings (\$):	\$0	\$0	\$0
			(These numbers carried forward to the Executive Summary)

4. Did you utilize the acquired space as planned? Explain.

Facility is utilized for hub & BMEU operations; Remaining space will be modified to serve as Carrier Annex as part of approved Facility Node.

5. Notes:

Facility Modifications & site prep \$1,139,552 (FSO Downes) associated with the Tacoma AMP

One-Time Costs

	Proposed	1st PIR	Difference (1st PIR vs Approved)
Employee Relocation Costs	\$0	\$0	\$0
Mail Processing Equipment Relocation Costs (from MPE Inventory)	\$0	\$69,500	\$69,500
Facility Costs (from above)	\$0	\$0	\$0
Total One-Time Costs	\$0	\$69,500	\$69,500
			PIR costs carried forward to Executive Summary

Remote Encoding Center Cost per 1000

Losing Facility: Everett P&DF

Gaining Facility: Seattle P&DC

Pre-AMP: FY 2012

Range of Report

PIR: FY 2013

(1) Product	(2) Pre-AMP Associated REC	(3) Pre-AMP Cost per 1,000 Images	(4) 1st PIR Associated REC	(5) 1st PIR Cost per 1,000 Images
Letters	\$0.00	\$0.00	0	\$0.00
Flats	\$0.00	\$0.00	0	\$0.00
PARS COA	\$0.00	\$0.00	0	\$0.00
PARS Redirects	\$0.00	\$0.00	0	\$0.00
APPS	\$0.00	\$0.00	0	\$0.00

(6) Product	(7) Pre-AMP Associated REC	(8) Pre-AMP Cost per 1,000 Images	(9) 1st PIR Associated REC	(10) 1st PIR Cost per 1,000 Images
Letters	\$0.00	\$0.00	0	\$0.00
Flats	\$0.00	\$0.00	0	\$0.00
PARS COA	\$0.00	\$0.00	0	\$0.00
PARS Redirects	\$0.00	\$0.00	0	\$0.00
APPS	\$0.00	\$0.00	0	\$0.00

PIR 1/2/2014

Customer Service Issues

Last Saved: July 14, 2014

Losing Facility: Everett P&DF

5-Digit ZIP Code: 98203

Data Extraction Date:

3-Digit ZIP Code: 982				3-Digit ZIP Code:				3-Digit ZIP Code:			
Pre AMP	Mon - Fri	Sat	PIR	Pre AMP	Mon - Fri	Sat	PIR	Pre AMP	Mon - Fri	Sat	PIR
148	90	148									
275	0	161									
0	0	0									
366	0	309									

1. Collection Points

Number picked up before 1 p.m.

Number picked up between 1-5 p.m.

Number picked up after 5 p.m.

Total Number of Collection Points

2. How many collection boxes are currently designated for "local delivery"? **0**

3. How many "local delivery" boxes were removed as a result of AMP? **0**

4. Delivery Performance Report

Quarter/FY	1st PIR	Percent
Q1 2014	40.5%	40.5%
Q2 2014	28.9%	28.9%
Q3 2014		
Q4 2014		

% Carriers returning after 1700

5. Retail Unit Inside Losing Facility (Window Service Times)

Start	End	Start	End	Start	End
N/A	N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A

6. Business (Bulk) Mail Acceptance Hours

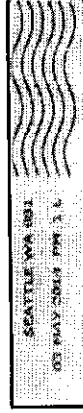
Start	End	Start	End	Start	End
10:00	4:00	10:00	4:00	10:00	4:00
10:00	4:00	10:00	4:00	10:00	4:00
10:00	4:00	10:00	4:00	10:00	4:00
10:00	4:00	10:00	4:00	10:00	4:00
10:00	4:00	10:00	4:00	10:00	4:00
10:00	4:00	10:00	4:00	10:00	4:00

7. Can customers obtain a local postmark in accordance with applicable policies in the Postal Operations Manual? **Yes**

8. Notes:

Gaining Facility: Seattle P&DC

9. What postmark is printed on collection mail?



Distribution Changes

Last Saved: July 14, 2014

Losing Facility : Everett P&DF

PIR Type: 1st PIR

Type of Distribution Consolidated: Orig & Dest

Date Range of Data: Oct-01-2013 -- to -- Mar-31-2014

Place a "X" next to the DMM labeling list(s) revised as result of the approved AMP.

DMM L001	DMM L011
X DMM L002	DMM L201
DMM L003	DMM L601
DMM L004	DMM L602
X DMM L005	DMM L603
DMM L006	DMM L604
DMM L007	DMM L605
DMM L008	DMM L606
DMM L009	DMM L607
DMM L010	X DMM L801

(1)

Identify the date of the *Postal Bulletin* that contained DMM labeling list revisions.

(2) pb 22365 6/13/2013

Was the Service Standard Directory updated for the approved AMP?

(3)

(4) Drop Shipments for Destination Entry Discounts

FAST Appointment Summary Report

Month	Losing / Gaining Facility	NASS Code	Facility Name	Total Schd	No-Show	Late Arrival	Open	Closed	Unschd Count
					Count	Count	Count	Count	Count
Feb '14	Losing Facility	982	Everett	0					
Mar '14	Losing Facility	982	Everett	0					
Feb '14	Gaining Facility	980	Seattle	881	334	241	0	547	76
Mar '14	Gaining Facility	980	Seattle	1004	383	267	3	618	72

(5) Notes:

rev 1/2/2008

Maintenance

Last Saved: July 14, 2014

PIR Type*: 1st PIR
Oct-01-2013 : Mar-31-2014

Date Range of Data:
Gaining Facility: Seattle P&DC

Losing Facility: Everett P&DF

Workhour Activity	(1)	(2)	(3)	(4)	(5)
		Proposed Costs	1st PIR Costs	Variance 1st PIR to Pre AMP	Variance 1st PIR to Proposed
LDC 36 Mail Processing Equipment		\$ 0	\$ 109,699	\$ (2,994,234)	\$ 109,699
LDC 37 Building Equipment		\$ 0	\$ 80,890	\$ (367,036)	\$ 80,890
LDC 38 Building Services (Custodial Cleaning)		\$ 206,143	\$ 845,565	\$ (635,152)	\$ 549,421
LDC 39 Maintenance Operations Support		\$ 0	\$ 151	\$ (323,605)	\$ 151
LDC 93 Maintenance Training		\$ 0	\$ 0	\$ (105,821)	\$ 0
Workhour Cost Subtotal		\$ 206,143	\$ 1,036,305	\$ (4,425,849)	\$ 740,182
Parts and Supplies					
Maintenance Parts, Supplies & Facility Utilities		\$ 86,798	\$ 202,569	\$ (595,728)	\$ 106,791
Grand Total		\$ 292,941	\$ 1,238,894	\$ (5,021,577)	\$ 846,952

(11) 1st PIR vs Pre AMP - Maintenance Savings:
(12) 1st PIR vs Proposed - Maintenance Savings:

Workhour Activity	(6)	(7)	(8)	(9)	(10)
	Pre AMP Costs	Proposed Costs	1st PIR Costs	Variance 1st PIR to Pre AMP	Variance 1st PIR to Proposed
LDC 36 Mail Processing Equipment	\$ 109,699	\$ 10,473,756	\$ 9,338,526	\$ (396,073)	\$ (1,135,229)
LDC 37 Building Equipment	\$ 80,890	\$ 2,065,757	\$ 2,846,857	\$ 781,100	\$ 781,100
LDC 38 Building Services (Custodial Cleaning)	\$ 845,565	\$ 4,503,052	\$ 4,579,858	\$ 26,806	\$ 26,806
LDC 39 Maintenance Operations Support	\$ 151	\$ 1,132,185	\$ 647,829	\$ (406,028)	\$ (484,356)
LDC 93 Maintenance Training	\$ 0	\$ 173,308	\$ 76,161	\$ (97,147)	\$ (97,147)
Workhour Cost Subtotal	\$ 1,036,305	\$ 18,368,059	\$ 17,489,231	\$ (91,342)	\$ (906,827)
Parts and Supplies					
Maintenance Parts, Supplies & Facility Utilities	\$ 202,569	\$ 2,960,259	\$ 3,168,633	\$ 208,374	\$ 208,374
Grand Total	\$ 1,238,894	\$ 21,328,318	\$ 20,657,864	\$ 117,032	\$ (700,454)

(These numbers carried forward to the Executive Summary)
(These numbers carried forward to the Executive Summary)

(13) Notes:

*Data in PIR columns is annualized for First PIR.

Last Saved: July 14, 2014

Gaining Facility: Seattle P&DC

PIR Type: 1st PIR

Type of Distribution Consolidated: Orig & Dest
Date of HCR Data File: 04/01/14

CET for Inbound Dock:

CET for OGP:	23:50
utbound Dock:	0:30

[illegible]

PIR Transportation HCR - Gaining

Last Saved: July 14, 2014

PIR Type: 1st PIR

Data of HCR Data File: 04/01/14

CT for Outbound Dock: 19:00

PIR Transportation HCR - Losing

Transportation - PVS

Last Saved: July 14, 2014

PIR Type: 1st PIR

Date Range of Data: Oct-01-2013 to Mar-31-2014

Losing Facility: Everett P&DF
Finance Number: 54-2774

Gaining Facility: Seattle P&DC
Finance Number: 54-7618

	(1) Pre AMP	(2) Proposed	(3) 1st PIR	(4) Variance 1st PIR vs Pre AMP	(5) Variance 1st PIR vs Proposed
PVS Owned Equipment					
Seven Ton Trucks	0	0			
Eleven Ton Trucks	0	0			
Single Axle Tractors	0	0			
Tandem Axle Tractors	0	0			
Spotlers	0	0			
PVS Transportation					
Number of Schedules	0	0			
Total Annual Mileage	0	0			
Total Mileage Costs					
PVS Leases					
Total Vehicles Leased	0	0	0		
Total Lease Costs					
PVS Workhour Costs					
LDC 31 (617, 769, 764)	\$0	\$0	\$60,693	\$60,693	\$60,693
LDC 34 (765, 766)	\$0	\$0	\$0		
Total Workhour Costs					
			\$60,693	\$60,693	\$60,693

(11) Total 1st PIR vs Pre AMP Transportation-PVS Savings: (\$1,741,442)
(This number added to the Executive Summary)

	(6) Pre AMP	(7) Proposed	(8) PIR	(9) Variance 1st PIR vs Pre AMP	(10) Variance 1st PIR vs Proposed
PVS Owned Equipment					
Seven Ton Trucks	0	0			
Eleven Ton Trucks	0	0			
Single Axle Tractors	0	0			
Tandem Axle Tractors	0	0			
Spotlers	0	0			
PVS Transportation					
Number of Schedules	0	0			
Total Annual Mileage	0	0			
Total Mileage Costs					
PVS Leases					
Total Vehicles Leased	0	0	0		
Total Lease Costs					
PVS Workhour Costs					
LDC 31 (617, 679, 764)	\$616,534	\$516,534	\$341,985	(\$177,549)	(\$177,549)
LDC 34 (765, 766)	\$9,929,451	\$8,409,917	\$6,785,331	(\$1,624,586)	(\$1,624,586)
Total Workhour Costs					
	\$9,929,451	\$8,929,451	\$7,127,316	(\$1,802,135)	(\$1,802,135)

(12) Total 1st PIR vs Proposed Transportation-PVS Savings: (\$1,741,442)
(This number added to the Executive Summary)

(13) Notes:

Line	PCES/EAS Positions		Authorized Staffing	On-Rolls	
	(19)	(20)	(21)	(22)	(23)
Position Title	Level	1st PIR	1st PIR	Proposed	1st PIR
1 SR PLANT MANAGER (I)	PCES-01	1	1	1	0
2 MGR IN-PLANT SUPPORT	EAS-25	1	1	1	0
3 MGR MAINTENANCE (LEAD)	EAS-25	1	1	1	0
4 SR MGR DISTRIBUTION OPERATIONS	EAS-25	1	1	1	0
5 MGR DISTRIBUTION OPERATIONS	EAS-24	2	2	2	0
6 MGR MAINTENANCE OPERATIONS	EAS-23	3	3	4	2
7 MGR TRANSPORTATION/NETWORKS	EAS-23	1	1	1	1
8 OPERATIONS INDUSTRIAL ENGINEER (FI)	EAS-22	0	0	4	0
9 OPERATIONS INDUSTRIAL ENGINEER (FI)	EAS-21	3	3	2	2
10 MGR DISTRIBUTION OPERATIONS	EAS-20	1	1	2	1
11 MGR MAINT ENGINEERING SUPPORT	EAS-20	1	1	1	1
12 MGR MAINTENANCE OPERATIONS SUPPT	EAS-20	1	1	1	1
13 OPERATIONS SUPPORT SPECIALIST	EAS-20	2	2	1	2
14 MAINTENANCE ENGINEERING SPECIALIST	EAS-19	1	1	3	1
15 MGR FIELD MAINT OPERNS (LEAD)	EAS-19	1	1	1	1
16 MGR PVS OPERATIONS	EAS-19	0	0	1	0
17 NETWORKS SPECIALIST	EAS-18	0	0	1	0
18 OPERATIONS SUPPORT SPECIALIST	EAS-18	0	0	5	0
19 OPERATIONS SUPPORT SPECIALIST	EAS-17	5	5	4	4
20 SUPV DISTRIBUTION OPERATIONS	EAS-17	35	35	34,27113	31
21 SUPV MAINTENANCE OPERATIONS	EAS-17	16	16	15	11
22 SUPV MAINTENANCE OPERATIONS SUPPORT	EAS-17	0	0	1	0
23 SUPV TRANSPORTATION OPERATIONS	EAS-17	4	4	5	4
24 NETWORKS SPECIALIST	EAS-16	0	0	2	0
25 SECRETARY (FLD)	EAS-12	0	0	1	0
26 PLANT MANAGER (MAJOR)	PCES-01	1	1	1	1
27 LEAD SR MGR DISTRIBUTION OPERATION	EAS-26	1	1	1	1
28 OPERATIONS INDUSTRIAL ENGINEER (FI)	EAS-23	1	1	1	1
29 MGR DISTRIBUTION OPERATIONS	EAS-22	1	1	1	1
30 NETWORK SPECIALIST	EAS-17	3	3	3	3
31 ADMINISTRATIVE ASSISTANT (FLD)	EAS-12	1	1	1	1
Totals		86	86	85,27113	74
48		0	0		0
49		0	0		0
50		0	0		0
51		0	0		0
52		0	0		0
53		0	0		0
54		0	0		0
55		0	0		0
56		0	0		0
57		0	0		0
58		0	0		0
59		0	0		0
60		0	0		0

Total PCES/EAS	21	(37)
Position Loss	21	(38)

(Above numbers are carried forward to the Executive Summary)

Analysis	Percent	
	Positions	Change
1st PIR vs Proposed	(4)	(21)
1st PIR vs Proposed	(33)	(34)
Variances Total On-Rolls		

Staffing - PCES/EAS

Last Saved: July 14, 2014

PIR Type: 1st PIR

Losing Facility: Everett P&DF

Finance # 54-2774

Data Extraction Date: 4/4/2014

Line	PCES/EAS Positions		Authorized Staffing		On-Rolls		
	(1) Position Title	(2) Level	(3) Pre AMP	(4) 1st PIR	(5) Pre AMP	(6) Proposed	(7) 1st PIR
1	MGR PROCESSING/DISTRIBUTION FCLTY	EAS-24	1	0	1	0	0
2	MGR MAINTENANCE	EAS-21	1	0	1	0	0
3	MGR DISTRIBUTION OPERATIONS	EAS-20	1	0	1	0	0
4	MGR MAINTENANCE OPERATIONS	EAS-19	1	0	1	0	0
5	OPERATIONS SUPPORT SPECIALIST	EAS-17	2	0	2	0	0
6	SUPV DISTRIBUTION OPERATIONS	EAS-17	9	0	9	0	0
7	SUPV MAINTENANCE OPERATIONS	EAS-17	3	0	3	0	0
8	SECRETARY (FLD)	EAS-12	1	0	1	0	0
9				0			0
10				0			0
11				0			0
12				0			0
13				0			0
14				0			0
15				0			0
16				0			0
17				0			0
18				0			0
19				0			0
20				0			0
21				0			0
22				0			0
23				0			0
24				0			0
25				0			0
26				0			0
27				0			0
28				0			0
29				0			0
30				0			0
31				0			0
32				0			0
33				0			0
34				0			0
35				0			0
36				0			0
37				0			0
38				0			0
39				0			0
40				0			0
41				0			0
42				0			0
43				0			0
44				0			0
45				0			0
46				0			0
47				0			0
48				0			0
49				0			0
50				0			0
51				0			0
52				0			0
53				0			0
54				0			0
55				0			0
56				0			0
57				0			0
58				0			0
59				0			0
60				0			0
Totals			21	0	21	0	0

Variances Total On-Rolls		
(15)		
Change Analysis	1st PIR vs Pre AMP	1st PIR vs Proposed
Positions	(17)	0
Percent	-100.0%	#DIV/0!

PIR Staffing - PCES/EAS

Staffing - Craft

Last Saved: July 14, 2014

PIR Type: 1st PIR

Data Extraction Date: 04/04/14

Losing Facility: Everett P&DF

Finance #: 54-2774

Craft Positions	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Non-Career On-Rolls		Part Time On-Rolls		Full Time On-Rolls		Total On-Rolls		
	Pre AMP	1st PIR	Pre AMP	1st PIR	Pre AMP	1st PIR	Pre AMP	Proposed	1st PIR
Function 1 - Clerk	0	0	0	0	142	0	142	4	0
Function 4 - Clerk	0	0	0	0	0	0	0	0	0
Function 1 - Mail Handler	0	0	2	0	62	0	64	6	0
Function 4 - Mail Handler	0	0	0	0	0	0	0	0	0
Function 3A - Vehicle Service	0	0	0	0	0	0	0	1	0
Function 3B - Maintenance	0	0	0	0	73	0	73	7	0
Functions 67-69 - Lmted/Rehab/WC	0	0	0	0	0	0	0	0	0
Other Functions	0	0	0	0	4	0	4	0	0
Total	0	0	2	0	281	0	283	18	0

Variances Total On-Rolls

Change Analysis	(10) 1st PIR vs Pre AMP	(11) 1st PIR vs Proposed
Positions	(283)	(18)
Percent	-100%	-100.0%

Gaining Facility: Seattle P&DC

Finance #: 54-7618

Craft Positions	(12)	(13)	(14)	(15)	(16)	(17)	(18)	(19)	(20)
	Non-Career On-Rolls		Part Time On-Rolls		Full Time On-Rolls		Total On-Rolls		
	Pre AMP	1st PIR	Pre AMP	1st PIR	Pre AMP	1st PIR	Pre AMP	Proposed	1st PIR
Function 1 - Clerk	0	57	0	0	436	380	436	557	437
Function 1 - Mail Handler	3	30	2	1	267	230	272	300	261
Function 3A - Vehicle Service	0	9	0	0	98	84	98	98	93
Function 3B - Maintenance	0	8	0	0	223	207	223	233	215
Functions 67-69 - Lmted/Rehab/WC	0	0	0	0	3	7	3	3	7
Other Functions	0	0	0	0	9	7	9	9	7
Total	3	104	2	1	1,036	915	1,041	1,200	1,020

Variances Total On-Rolls

Change Analysis	(21) 1st PIR vs Pre AMP	(22) 1st PIR vs Proposed
Positions	(21)	(180)
Percent	-2.0%	-15.0%

Total Craft Position Loss:

(23) 1st PIR vs Pre AMP	(24) 1st PIR vs Proposed
304	198

(Above numbers are carried forward to the Executive Summary)

rev 4/5/10

PIR Staffing - Craft

Workhours for Losing LDCs Common to & Shared between Supv & Craft									
Losing Facility									
Annual Workhours		Annual Workhour Cost (\$)							
Current WCHOR Number	Pre AMP	Proposed	Hourly Under Cost	Hourly Under Cost	Pre AMP	Proposed	Pre PIR	Hourly Under Cost	Pre PIR
91					\$95,951	\$0	\$27,265		\$27,265
93					\$105,821	\$0	\$0		\$0
94									
Totals	5,872	0	766		\$201,772	\$0			\$27,265

Workhours for Gaining LDCs Common to & Shared between Supv & Craft									
Gaining Facility									
Annual Workhours		Annual Workhour Cost (\$)							
Current WCHOR Number	Pre AMP	Proposed	Hourly Under Cost	Hourly Under Cost	Pre AMP	Proposed	Pre PIR	Hourly Under Cost	Pre PIR
91					\$182,893	\$182,893	\$268,593		\$268,593
93					\$173,308	\$173,308	\$76,161		\$76,161
94					\$152	\$152	\$1,998		\$1,998
Totals	9,306	9,306	11,965		\$341,733	\$341,733			\$364,805

Distribution to Other PIR Worksheet Tabs

Distribution to Other Losing PIR Worksheet Tabs									
Losing Facility									
Annual Workhours		Annual Workhour Cost (\$)							
LDC	Pre AMP	Proposed	Hourly Under Cost	Hourly Under Cost	Pre AMP	Proposed	Pre PIR	Hourly Under Cost	Pre PIR
31					\$0	\$0	\$60,893		\$60,893
32					\$0	\$0	\$0		\$0
33					\$0	\$0	\$0		\$0
34					\$0	\$0	\$0		\$0
93					\$0	\$0	\$0		\$0
Totals	0	0	1,286		\$0	\$0	\$60,893		\$60,893

Op 617, 678									
Op 764 (31)									
Op 765, 766									
(34)									

Distribution to Other Gaining PIR Worksheet Tabs									
Gaining Facility									
Annual Workhours		Annual Workhour Cost (\$)							
LDC	Pre AMP	Proposed	Hourly Under Cost	Hourly Under Cost	Pre AMP	Proposed	Pre PIR	Hourly Under Cost	Pre PIR
31					\$519,534	\$519,534	\$343,649		\$343,649
32					\$0	\$0	\$0		\$0
33					\$0	\$0	\$0		\$0
34					\$8,409,917	\$8,409,917	\$6,785,331		\$6,785,331
93					\$5,411	\$5,411	\$0		\$0
Totals	211,918	211,918	185,952		\$8,934,861	\$8,934,861	\$7,127,980		\$7,127,980

Op 617, 678									
Op 764 (31)									
Op 765, 766									
(34)									

Maintenance - Losing									
Annual Workhours									
Annual Workhours		Annual Workhour Cost (\$)							
LDC	Pre AMP	Proposed	Hourly Under Cost	Hourly Under Cost	Pre AMP	Proposed	Pre PIR	Hourly Under Cost	Pre PIR
36					\$3,103,933	\$0	\$109,699		\$109,699
37					\$447,926	\$0	\$20,860		\$20,860
38					\$1,480,717	\$298,143	\$845,565		\$845,565
39					\$323,756	\$0	\$151		\$151
93					\$105,821	\$0	\$0		\$0
Totals	123,172	7,428	24,312		\$5,462,154	\$298,143	\$1,038,305		\$1,038,305

Maintenance - Gaining									
Annual Workhours									
Annual Workhours		Annual Workhour Cost (\$)							
LDC	Pre AMP	Proposed	Hourly Under Cost	Hourly Under Cost	Pre AMP	Proposed	Pre PIR	Hourly Under Cost	Pre PIR
36					\$9,734,599	\$10,473,756	\$9,338,528		\$9,338,528
37					\$2,065,757	\$2,065,757	\$2,846,857		\$2,846,857
38					\$4,553,052	\$4,553,052	\$4,579,858		\$4,579,858
39					\$1,053,866	\$1,132,185	\$947,829		\$947,829
93					\$173,308	\$173,308	\$76,161		\$76,161
Totals	403,312	421,229	381,707		\$17,580,573	\$18,386,059	\$17,489,231		\$17,489,231

Other Workhour Move Analysis

Date Range of Data: 10/01/13 to 03/31/14

1st PIR Other Gaining Craft Workhours

[illegible]

(1) Operation Numbers	(2) Annual FHP Volume		(3) Annual TPN or NAPH Volume		(4) Annual Worthhours		(5) Annual Productivity		(6) Annual Worthhour Costs		(7) 1st PR	
	Proposed	1st PR	Proposed	1st PR	Proposed	1st PR	Proposed	1st PR	Proposed	1st PR	Proposed	1st PR
261												
271												
274												
281												
282												
284												
331												
333												
331dup												
333dup												
469												
481												
484												
486												
487												
488												
489												
549												
554												
560												
561												
565												
585												
607												
612												
620												
489dup												
331dup												
333dup												
336dup												
891												
892												
894												
896												
898												
899												
918												
919												
003												
018												
032												
043												
053												
062												
070												
073												
100												
105												
111												
114												
117												
120												
121												
123												
127												
129												
135												
150												
170												
188												
209												
212												
214												
231												
235												
265												
272												
273												
275												
283												
285												
314												
321												
324												
328												
331dup												
332												
333dup												

Last Saved: July 14, 2014

Gaining Facility: Seattle P&DC

131 PIR

131 PIR

Origin & Dest

Date Range of Data: Oct-01-2013 to Mar-31-2014

1st PIR Workhour Rate by LDC		
Function 1		Function 4
\$43.26	41	N/A
\$46.82	42	N/A
\$38.92	43	N/A
\$37.02	44	N/A
\$38.62	46	\$38.23
N/A	46	N/A
\$42.40	47	N/A
\$41.14	48	\$43.90
		\$43.00 (15%)

[illegible]

PIR Workhour Costs - Gaining

Worhour Costs - Losing Facility

Last Saved: July 14, 2014

Losing Facility: Everett P1DF

PRR Type: 1st PIR
 These in PIR columns is annualized for First PIR.

Type of Distribution Consolidated: Orig & Dest

Date Range of Data: Oct-2013 to Mar-2014

Function 1	Function 2	Function 3	Function 4
11	41	NA	NA
12	42	\$41.15	\$41.15
13	43	\$41.15	\$41.15
14	44	\$41.15	\$41.15
15	45	NA	NA
16	46	NA	NA
17	47	\$41.15	\$41.15
18	48	\$41.15	\$41.15
19	49	\$41.15	\$41.15
20	50	\$41.15	\$41.15

ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		ANNUALIZED		AN	
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(1) Operation	(2) Annual Frip Volume		(3) Annual TPH or NATPH Volume		(4) Annual Workhours		(5) Annual Productivity		(6) Annual Workhour Costs	
	Proposed	1st PR	Proposed	1st PR	Proposed	1st PR	Proposed	1st PR	Proposed	1st PR
281 / 281									\$0	\$0
271 / 271									\$251,776	\$7,402
281 / 281									\$0	\$0
282 / 282									\$114,015	\$0
284 / 284									\$0	\$0
441 / 331									\$17,593	\$0
448 / 333									\$591,305	\$729,314
461 / 331dup									\$1,735,615	\$1,032,468
464 / 333dup									\$0	\$0
466 / 336									\$0	\$0
468 / 468									\$1,896,538	\$1,973,978
481 / 481									\$0	\$0
484 / 484									\$1,124,810	\$641,347
486 / 486									\$13,386	\$0
487 / 487									\$12,865	\$0
488 / 488									\$0,481	\$852
489 / 489									\$2,189	\$103
549 / 549									\$25,182	\$13,681
554 / 554									\$446,723	\$141,751
560 / 560									\$33,019	\$568,315
561 / 561									\$809,678	\$1,279,876
565 / 565									\$177,831	\$0
585 / 585									\$512	\$0
607 / 607									\$434,775	\$866,010
612 / 612									\$308,436	\$226,526
76 / 485dup									\$104,828	\$40,843
811 / 331dup									\$4,882	\$7,962
814 / 333dup									\$0	\$0
816 / 336dup									\$0	\$0
881 / 881									\$0	\$0
882 / 882									\$84	\$0
884 / 884									\$4,122,282	\$4,462,927
886 / 886									\$3,751,962	\$2,377,466
888 / 888									\$241,890	\$13,225
899 / 899									\$1,042,530	\$1,124,046
916 / 818									\$37	\$0
919 / 919									\$1,213,024	\$1,265,505
241 / 003									\$70,344	\$0
/ 032									\$0	\$0
/ 043									\$0	\$0
/ 053									\$23,381	\$164,606
/ 062									\$762,876	\$634,484
/ 070									\$71,844	\$11,715
/ 073									\$206,865	\$0
/ 100									\$59,575	\$0
/ 105									\$68,051	\$353,004
/ 111									\$10,703	\$0
/ 114									\$46,186	\$2,962
/ 117									\$269,290	\$0
/ 120									\$0	\$0
/ 121									\$0	\$0
/ 122									\$0	\$0
/ 127									\$42	\$0
/ 129									\$31,363	\$0
/ 135									\$92,901	\$40,053
/ 150									\$342,466	\$237,377
/ 170									\$594,413	\$588,876
/ 188									\$344,464	\$472,525
/ 209									\$2,320,128	\$1,862,570
/ 212									\$247,443	\$0
/ 214									\$2,049,377	\$2,052,468
/ 231									\$1,150,474	\$879,710
/ 235									\$19	\$0
/ 265									\$56,328	\$0
/ 272									\$220	\$0
/ 273									\$0	\$0
/ 275									\$14,051	\$0
/ 283									\$6,043	\$0
/ 285									\$363	\$357
/ 314									\$32,874	\$15,145
/ 321									\$411,776	\$493,088
/ 324									\$73,508	\$2,786
/ 326									\$0	\$0
/ 331dup									\$341,983	\$330,810
/ 332									\$0	\$0
/ 333dup									\$0	\$0

Workhour Costs - Combined Facilities

Last Saved: July 14, 2014

Combined Facilities

PIR Type*: 1st PIR

Data in PIR columns is annualized for 1st PIR.

Type of Distribution Consolidated: _____ Orig & Dest _____

Date Range of Data: Oct-01-2013 to Mar-31-2014

Type of Distribution Consolidated:		Orig & Dest		Date Range of Data:		to		Mar-31-2014	

Service Performance and Customer Satisfaction Measurement

Last Saved: July 14, 2014

PIR Type:
Implementation Date:

1st PIR
10/01/13

Losing Facility: Everett P&DF
District: Seattle

EXFC & PFCM O/D				
	Fiscal Quarter	Overnight Percentage	2 Day Percentage	3 Day Percentage
Before AMP	Q1 2013	96.03%	97.60%	97.60%
	Q2 2013	95.56%	98.48%	90.97%
	Q3 2013	79.57%	97.78%	93.02%
	Q4 2013	94.82%	97.30%	92.61%
After AMP	Q1 2014	92.23%	95.78%	86.07%
	Q2 2014	96.45%	98.10%	87.91%
	Q3 2014			
	Q4 2014			

Gaining Facility: Seattle P&DC
District: Seattle

EXFC & PFCM O/D				
	Fiscal Quarter	Overnight Percentage	2 Day Percentage	3 Day Percentage
Before AMP	Q1 2013	96.70%	97.89%	97.89%
	Q2 2013	96.98%	98.16%	94.49%
	Q3 2013	96.62%	98.19%	95.72%
	Q4 2013	96.40%	97.56%	94.81%
After AMP	Q1 2014	95.36%	95.79%	88.86%
	Q2 2014	97.62%	97.62%	88.90%
	Q3 2014			
	Q4 2014			

(15) Notes: _____

CEM Q4 2013		
Question #	Residential Top Two Box	Sm/Med Bus Top Two Box
Q1		
Q4a		
Q8a		
Q12a		
Q16a		
Q19		

Customer Satisfaction Measurement (CSM) became Customer Experience Measurement 2010. Data reflects most recently completed quarter available in CEM.

Overall Satisfaction (Overall Experience)
Satisfaction with Receiving (Experience with receiving)
Satisfaction with Sending (Experience with sending)
Satisfaction with most frequently visited PO (Experience with most frequently visited PO)
Satisfaction with most recent contact with USPS (Experience with most recent contact)
Likely to recommend the USPS