MANAGER, HUMAN RESOURCES PACIFIC AREA UNITED STATES POSTAL SERVICE November 8, 2010

1 3 2010 WESTERN REGION COORDINATOR

) Western Area Local(s)) So. West Area Local(s) 1 Withholding Info ₹Staffing Issue(s) TStatus Update 1 Grievance Administration Please review, take action and reduce issues to writ-[] Comments

To: Pacific Area Local(s)

Omar Gonzalez Western Regional Coordinator, APWU 1350 Old Bayshore Hwy. Suite 360 Burlingame, CA 94010

Omar M. Gonzalez, Coor

This is to advise you of the intent of the Honolulu District to utilize the provisions of Article 12.5.C.5 of the National Agreement to involuntarily reassign two(2) Part-Time Flexible clerks from the craft and/or installation in three (2) separate offices. The offices are shown below.

DEL CON:

EVENT NO	OFFICE	PTF IMPACT				
21088	Haleiwa	1				
17624	Laie	1				
	TOTALS	2				

The basis of this impact is an administrative staffing and scheduling review. Specifically, the current earned hours and workload do not support the current career complement.

The impacted PTF clerks will be advised on their involuntary reassignments by separate letter. The placement process would normally not be scheduled to begin before June 18, 2011; however, given the loss of workload and the financials of the Postal Service nationwide, it may be necessary to begin the process earlier than that date. It may also be necessary to utilize the provisions of Article 7.B.2 of the National Agreement to detail some or all of the impacted employees during the notice period in order to provide them with a work opportunity.

By copy of this notice, the Pacific Area will withhold up to two (2) part-time flexible opportunities in the clerk, carrier and custodial crafts in offices within a 500 mile radius of the impacted site. A copy of the list of the offices where withholding is authorized is attached.

Also attached is a copy of the Automated Impact Report for each of the two offices, copies of the operational data supporting the need to excess and name of the junior impacted PTF in each office. We would like to schedule this matter for discussion at our next meeting which is scheduled for December 17, 2010.

Mike Thomas

Attachments

cc: Area Manager, Human Resources Area Manager, Operations Support

Area Manager, Finance

cc: District Manager, Honolulu District

11255 RANCHO CARMEL DR. RM. 227 SAN DIEGO, CA 92197-4400

PHONE: 858-674-3180 FAX: 858-674-3131

Area Complement Coordinator with attachments
Linda Shumate with attachments
Callie Grett with attachments
Janet Barrientos with attachments
District Complement Coordinator with attachments
Chris Jackson – NALC with attachments
Richard Sui with attachments

Impacted Bid Cluster

Installation Address

Area Name

Impact Type

Date of Impact

Period (Dates) of Review Performed

Report Prepared By

Report Prepared Date

Reviewed By

Phone

HALEIWA POST OFFICE

PACIFIC

Reduction Other Than by Attrition

04/01/2011

09/12/2009 thru 09/10/2010

Aaron Oya

12/07/2010

Daryl Ishizaki

(808) 423-3700

Craft = CLERK

	A Current Average Weekly Hrs	B Planned Weekly Hrs	C Weekly Hrs Savings	D Monthly Savings	E Annual Work Hours Savings	F Annual FTE Savings	G Current FTE Yearly Hr Rate
Total	180	144	-36	-144	-1872	-1	1872
			Over	Γime Impact			
	Current OT Average Weekly Hrs	Current OT Rate	Planned OT per Week from changes	Additional Planned OT per Week	Percent Planned OT per Week	Planned OT Hours per Week	Planned OT Rate
Total	4	2.2%	-1	.0		3	2.1%

Casuals

a. Current Number of CLERK Casuals on Rolls	0
b. Current Total Non-OverTime CLERK Casuals Hours per Month	0
c. Planned Reduction in Total Non-OverTime CLERK Casuals Hours per Month	0
d. Number of CLERK Casuals that will have Reduced Hours	0
e. Number of CLERK Casuals that will be Terminated	0
f. Number of CLERK Casuals Remaining After Impact	0
g. Provide Narrative Justifying need for Remaining CLERK Casuals	
no casual clerks in this office	

Part Time Flexible (PTFs)

a. Current Number of CLERK PTFs on Rolls	4
b. Current Total Non-OverTime CLERK PTFs Hours per Month	576
c. Planned Reduction in Total Non-OverTime CLERK PTFs Hours per Month	144
d. Number of CLERK PTFs that will have Reduced Hours	0
e. Will there be any CLERK PTFs Excessed from Craft or Installation	YES
If Yes how Many CLERK PTFs	1

f. Provide Narrative Explaining need for Excessing

An administrative review of the staffing and scheduling revealed that the earned workhours do not support the current level of staffing and it will be necessary to excess one PTF from the craft and/or installation

Transitional Employees (TEs)

a. Current Number of CLERK TEs on Rolls								
b. Current Total Non-OverTime CLERK TE Hours per Month	0							
c. Planned Reduction in Total Non-OverTime CLERK TE Hours per Month	0							
d. Number of CLERK TEs that will have Reduced Hours	0							
e. Number of CLERK TEs that will be Terminated	0							
f. Number of CLERK TEs Remaining After Impact	0							
g. Provide Narrative Justifying need for Remaining CLERK TEs								

TE's are not authorized in the clerk craft.

Part Time Regular (PTRS)	
a. Current Number of CLERK PTRs on Rolls	0
b. Planned Number of CLERK PTR Positions after Impact	0
c. Estimated Number of CLERK PTR Attrition	0
d. Will there be any CLERK PTRs Excessed from Craft or Installation	NO
CLERK PTRs	0
e. Provide Narrative Explaining need for Excessing	
There are no PTRs in this office.	
Full Time Regular (FTRs)	
a. Current Number of CLERK FTRs on Rolls	1
b. Planned Number of CLERK FTR Positions After Impact	1
c. Estimated Number of CLERK FTR Attrition	0
d. Will there be any CLERK FTRs Excessed from Craft or Installation	NO
If Yes how Many CLERK FTRs	0
e. Provide Narrative Explaining need for Excessing	

FT staffing is not impacted.

WorkHour Impact Report-CLERK

Preliminary Summary

a. Total Planned Non-OT Reduction per Month for Regulars and PTRs	0
b. Planned Reduction in Total OT Hours per Month	-4
c. Planned Reduction in Casual Non-OT Hours per Month	0
d. Planned Reduction in PTF Non-OT Hours per Month	-144
e. Planned Reduction in TE Non-OT Hours per Month	0
e. Total Planned Non-OT Hours per Month	576
f. Total FTE Savings	-1

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UNIT NAME: Version 1.05a 11.15.2005, (5.38 SUPERVISOR'S NAME:

HALEIWA

CUSTOMER SERVICE VARIANCE - [967]-HONOLULU PFC

HALEIWA PO - HALEIWA PO 141000

MPOO 1 | Date: 12/07/2010

Analysis Period: 09/04/2010 to 12/03/2010 - Customer Service Days: 74

Unit Level: 18 Man Yr: 0 CAG: G

Benchmark Dates: FY 2010 WK 1 - FY 2010 WK 52 POS

[HALEWA PO] HALEWA PO

FTEE COMPLEMENT ANALYSIS

UNITVARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED		
Full Time Clerk	0	0	1.	1	0%		
Part Time Flexible Clerk	3	3	4	1	75.00%		
Part Time Regular Clerk	0	0	0	0	0.00%		
Full Time MH	0	0	0	0	0.00%		
Part Time Flexible MH	0	0	0	0	0.00%		
Part Time Regular MH	0	0	0	0	0.00%		
Full Time Equivalent Emp	3	3	5	2.00	60.00%		
Full Time Equivalent Hrs	1792	1789	1247				

WORKHOUR ANALYSIS

Automation/Mechanized (LDC41L-41F)

. UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
LDC 41 Ltrs Hours	0	0	0	0	0%
LDC 41 Fits Hours	0	0	0	0	0%
Total Auto/Mech Hours	0	0	0	0	0%
Manual (LDC43-44)			91 - 22 		
· LDC 43L Hours	20	17	14	b	118.46%
LDC 43F Hours	29	34	31	ယ်	109.08%
LDC 43P Hours	94	96	73	-23	131.93%
LDC 43A Hours	78	78	107	29	73.20%
LDC 43 Total	222	225	225	0	100.01%
LDC 44 Hours	164	152	148	-4	102.70%
Total Manual Hours	386	377	373	-4	100.95%
Retail/Admin (LDC 42,45,48)			÷		
LDC 42 Hours	21	0	0	0	0%
LDC 45 Hours	828	852	848	-4	100.47%
LDC 48 Hours	316	316	307	-9	102.81%
Total Retail/Admin Hours	1164	1168	1155	-13	101.10%

Mgmt Involvment Hours	(43.30)	(46.40)			
Total Function Four	1507	1498	1528	30	98.02%
	WORK	LOAD ANAL	YSIS		
UNITYARIABLES	BENCHMARK		ACTUAL	VARIANCE	% VARIANCE
LDC 41 TPF Ltrs Vol Pcs	0		0	0	0%
LDC 41 TPF Flts Vol Pcs	0		0	0	0%
Auto/Mech Volume	0		0	0	0%
LDC 43 Dist Vol Ltrs (Ft)	190		155	-35	- 18.55%
LDC 43 Dist Vol Flts (Ft)	337		394	57	16.97%
LDC 43 Dist Vol PP/Sprs	31684		32424	740	2.34%
LDC 44 Box Ltrs (Ft)	593		622	30	4.98%
LDC 44 Box Flts (Ft)	350		394	44	12.64%
Manual Vol (w/o PP/Sprs)	1,470		1,565	95	6.46%
LDC 45 Transactions	36254		40416	4,162	11.48%
Retail Transaction Volume	36,254		40,416	4,162	11.48%
	PRODUC	CTIVITY ANA	LYSIS		
UNIT VARIABLES	BENGHMANK	1	ACTUAL	VARIANCE	% ACHIEVED
LDC 41 Ltr PPH	0	0	0	0	0%
LDC 41 Flt PPH	0	0	0	0	0%
LDC 43 Dist Vol Ltrs FPH	9.32	9.32	11.04	1.72	118.46%
LDC 43 Dist Vol Flts FPH	11.65	11.65	12.71	1.06	109.08%
LDC 43 Dist PP/Sprs PPH	337	337	444	107	131.75%
LDC 43 Allied Hrs per day	1.06	1.06	1.45	0.39	73.20%
LDC 44 Box L&F FPH	5.73	6.71	6.87	0.16	102.37%
LDC 45 Min. per Trans	1.37	1.26	1.26	- 0.01	100.47%
LDC 45 Trans per 1412	175.30		199.09	23.79	113.57%
	UNIT ROUTE AN	D DELIVERI	ES ANALYS	IS .	
UNIT VARIABLES	BENCHWARK		ACTUAL	VARIANCE	% VARIANCE
City Routes	2		2	0	0.00%
Rural Routes	2		2	0	0.00%
CDS Routes	0		0	0	0%
POB Equivalent Routes	9		9	0	0.00%
City Deliveries	1235		1227	-8	- 0.65%
Rural Deliveries	1429		1431	2	0.14%

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CDS Deliveries	0		0	0	0%
PO Box Deliveries	1059		1056	-3	- 0.28%
₽ .	FTES DAILY	STAFFING A	ANALYSIS		TAGE.
UNIT VARIABLES	BENCHMARK	EATHER	ACTUAL	VARIANCE	12.00
Clerk/Mailhandler	3.09	3.06	3.11	0.05	e initializado en como de como

Withholding Request- Locations

Event ID: Haleiwa F4 FSSR PTF

Event Type: Reduction Other Than by Attrition **Losing Bid Cluster:** HALEIWA POST OFFICE

Bid Cluster	Office
AIEA POST OFFICE (HI)	AIEA PO
ANAHOLA POST OFFICE (HI)	ANAHOLA PO
BARRIGADA POST OFFICE (GU)	GUM-GUAM NAVAL STA
ELEELE POST OFFICE (HI)	ELEELE PO
EWA BEACH POST OFFICE (HI)	EWA BEACH PO
HALEIWA POST OFFICE (HI)	HALEIWA PO
	HANALEI PO
	HANAPEPE PO
	HAUULA PO
	HONOLULU CS DISTRICT
	HNL-DOWNTOWN STA
<u> </u>	HNL-HAWAII KAI STA
	HNL-KAPALAMA STA
1	HNL-MAIN OFFICE STA
<u> </u>	HNL-MAKIKI STA
	HNL-SAND ISLAND CARRI
	HNL-WAIALAE-KAHALA ST
	HNL-WAIKIKI STA
<u> </u>	HONOLULU P&DC
<u> </u>	HONOLULU PO
	HONOLULU VMF
	HOOLEHUA PO
	KAAAWA PO
<u> </u>	KAHUKU PO
	KAILUA PO
	KALAHEO PO
	KALAUPAPA PO
<u> </u>	KANEOHE PO
1	KAPAA PO
4	KAUMAKANI PO
<u> </u>	KAUNAKAKAI PO
1	KILAUEA PO
<u> </u>	KOLOA PO
	KUALAPUU PO
	KUNIA PO
	LAIE PO
	LANAI CITY PO
	LAWAI PO
<u> </u>	LIHUE PO
	MAUNALOA PO
	PEARL CITY PO
<u> </u>	WAH-MILILANI STA
4	WAHIAWA PO
1	WAIALUA PO
WAIANAE POST OFFICE (HI)	WAIANAE PO
	AIEA POST OFFICE (HI) ANAHOLA POST OFFICE (HI) BARRIGADA POST OFFICE (GU) ELEELE POST OFFICE (HI) EWA BEACH POST OFFICE (HI) HALEIWA POST OFFICE (HI) HANALEI POST OFFICE (HI) HANAPEPE POST OFFICE (HI) HANAPEPE POST OFFICE (HI) HONOLULU CUST SVC DISTRICT (HI) HONOLULU POST OFFICE (HI) KONOLULU POST OFFICE (HI) HONOLULU POST OFFICE (HI) KAAWA POST OFFICE (HI) KAAWA POST OFFICE (HI) KAHUKU POST OFFICE (HI) KALUA POST OFFICE (HI) KALUA POST OFFICE (HI) KALUA POST OFFICE (HI) KALUA POST OFFICE (HI) KAUNAKAKAI POST OFFICE (HI) KAUNAKAKAI POST OFFICE (HI) KAUNAKAKAI POST OFFICE (HI) KAUNAKAKAI POST OFFICE (HI) KAUNAKANI POST OFFICE (HI) KAUNAKANI POST OFFICE (HI) KAUNAKANI POST OFFICE (HI) KAUNAKANI POST OFFICE (HI) KAUNAKODA POST OFFICE (HI) KUNIA POST OFFICE (HI) KUNIA POST OFFICE (HI) LANAI CITY POST OFFICE (HI) LANAI CITY POST OFFICE (HI) WAHIAWA POST OFFICE (HI) WAHIAWA POST OFFICE (HI) WAHIAWA POST OFFICE (HI) WAHIAWA POST OFFICE (HI)

PACIFIC	WAIMANALO POST OFFICE (HI)	WAIMANALO PO	ĺ
PACIFIC	WAIPAHU POST OFFICE (HI)	WAIPAHU PO	

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FINANCE	OFFICE	LAST	FIRST	MI	EMP ID	JOB ID	JOB TITLE	D/A	FUNC	LDC	SEN DATE	SEN#
141000	HALEIWA PO	GONZALEZ JR	GUADALUPE		3375678	95637016	DIST WINDOW CLK	410	4	48	4/25/1998	1
141000	HALEIWA PO	NAKAMURA	TED	Т	3211475	95748110	DIST WINDOW CLK	410	4	48	5/23/1998	2
141000	HALEIWA PO	CABRALDA	JAMES	G	2969271	95502382	DIST WINDOW CLK	410	4	48	9/11/1999	1
141000	HALEIWA PO	COVERT	NAOMI	A	3704448	95677630	SALES,SVCS/DISTRIBUTION ASSOC	410	4	48	11/11/2006	

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Impacted Bid Cluster

Installation Address

Area Name

Impact Type

Date of Impact

Period (Dates) of Review Performed

Report Prepared By

Report Prepared Date

Reviewed By

Phone

LAIE POST OFFICE

PACIFIC

Reduction Other Than by Attrition

05/25/2011

08/15/2009 thru 08/13/2010

Aaron Oya

12/07/2010

Daryl Ishizaki

(808) 423-3700

Craft = CLERK

	A Current Average Weekly Hrs	B Planned Weekly Hrs	C Weekly Hrs Savings	D Monthly Savings	E Annual Work Hours Savings	F Annual FTE Savings	G Current FTE Yearly Hr Rate
Total	57	31	-26	-104	-1352	-5	260
			Over ⁻	Fime Impact			
	Current OT Average Weekly Hrs	Current OT Rate	Planned OT per Week from changes	Additional Planned OT per Week	Percent Planned OT per Week	Planned OT Hours per Week	Planned OT Rate
Total	2	3.5%	-1.3	0		1	2.3%

Casuals

TE's are not authorized in the clerk craft.

Casuais	
a. Current Number of CLERK Casuals on Rolls	0
b. Current Total Non-OverTime CLERK Casuals Hours per Month	0
c. Planned Reduction in Total Non-OverTime CLERK Casuals Hours per Month	0
d. Number of CLERK Casuals that will have Reduced Hours	0
e. Number of CLERK Casuals that will be Terminated	0
f. Number of CLERK Casuals Remaining After Impact	0
g. Provide Narrative Justifying need for Remaining CLERK Casuals	
There are no Casual Clerks on rolls	
Part Time Flexible (PTFs)	
a. Current Number of CLERK PTFs on Rolls	2
b. Current Total Non-OverTime CLERK PTFs Hours per Month	208
c. Planned Reduction in Total Non-OverTime CLERK PTFs Hours per Month	-
·	104
d. Number of CLERK PTFs that will have Reduced Hours	0
e. Will there be any CLERK PTFs Excessed from Craft or Installation	YES
If Yes how Many CLERK PTFs	1
f. Provide Narrative Explaining need for Excessing	
A Staffing and scheduling review has resulted in the need to excess one PTF Clerk from the installation.	
instance on the second of the	
Transitional Employees (TEs)	
a. Current Number of CLERK TEs on Rolls	0
b. Current Total Non-OverTime CLERK TE Hours per Month	0
c. Planned Reduction in Total Non-OverTime CLERK TE Hours per Month	0
d. Number of CLERK TEs that will have Reduced Hours	0
e. Number of CLERK TEs that will be Terminated	0
f. Number of CLERK TEs Remaining After Impact	0
g. Provide Narrative Justifying need for Remaining CLERK TEs	

Part Time Regular (PTRs)

If Yes how Many CLERK FTRs

FT employee is not affected

e. Provide Narrative Explaining need for Excessing

a. Current Number of CLERK PTRs on Rolls	0
b. Planned Number of CLERK PTR Positions after Impact	0
c. Estimated Number of CLERK PTR Attrition	0
d. Will there be any CLERK PTRs Excessed from Craft or Installation	NO
CLERK PTRs	0
e. Provide Narrative Explaining need for Excessing	
There are no PTR clerk on rolls.	
Full Time Regular (FTRs)	
a. Current Number of CLERK FTRs on Rolls	1
b. Planned Number of CLERK FTR Positions After Impact	1
c. Estimated Number of CLERK FTR Attrition	0

NO

d. Will there be any CLERK FTRs Excessed from Craft or Installation $\,$

WorkHour Impact Report-CLERK

Preliminary Summary

a. Total Planned Non-OT Reduction per Month for Regulars and PTRs	0
b. Planned Reduction in Total OT Hours per Month	-5
c. Planned Reduction in Casual Non-OT Hours per Month	0
d. Planned Reduction in PTF Non-OT Hours per Month	-104
e. Planned Reduction in TE Non-OT Hours per Month	0
e. Total Planned Non-OT Hours per Month	124
f. Total FTE Savings	-5

hholding Request- Locations

ent ID: Laie F4 PTF Excessing ent Type: Reduction Other Than by Attrition ing Bid Cluster: LAIE POST OFFICE

Area	Bid Cluster	Office
CIFIC	AIEA POST OFFICE (HI)	AIEA PO
DIFIC	ANAHOLA POST OFFICE (HI)	ANAHOLA PO
CIFIC	BARRIGADA POST OFFICE (GU)	GUM-GUAM NAVAL STA
CIFIC	CAPTAIN COOK POST OFFICE (HI)	CAPTAIN COOK PO
CIFIC	ELEELE POST OFFICE (HI)	ELEELE PO
CIFIC	EWA BEACH POST OFFICE (HI)	EWA BEACH PO
CIFIC	HAIKU POST OFFICE (HI)	HAIKU PO
CIFIC	HAKALAU POST OFFICE (HI)	HAKALAU PO
CIFIC	HALEIWA POST OFFICE (HI)	HALEIWA PO
CIFIC	HANA POST OFFICE (HI)	HANA PO
CIFIC	HANALEI POST OFFICE (HI)	HANALEI PO
CIFIC	HANAPEPE POST OFFICE (HI)	HANAPEPE PO
CIFIC	HAUULA POST OFFICE (HI)	HAUULA PO
CIFIC	HAWAII NAT PK POST OFFICE (HI)	HAWAII NAT PK PO
CIFIC	HAWI POST OFFICE (HI)	HAWI PO
CIFIC	HILO POST OFFICE (HI)	HILO PO
CIFIC	HOLUALOA POST OFFICE (HI)	HOLUALOA PO
CIFIC	HONAUNAU POST OFFICE (HÍ)	HONAUNAU PO
CIFIC	HONOKAA POST OFFICE (HI)	HONOKAA PO
CIFIC	HONOLULU CUST SVC DISTRICT (HI)	HONOLULU CS DISTRICT
CIFIC	HONOLULU POST OFFICE (HI)	HNL-DOWNTOWN STA
CIFIC	HONOLULU POST OFFICE (HI)	HNL-HAWAII KAI STA
CIFIC	HONOLULU POST OFFICE (HI)	HNL-KAPALAMA STA
CIFIC	HONOLULU POST OFFICE (HI)	HNL-MAIN OFFICE STA
CIFIC	HONOLULU POST OFFICE (HI)	HNL-MAKIKI STA
CIFIC	HONOLULU POST OFFICE (HI)	HNL-SAND ISLAND CARRI
CIFIC	HONOLULU POST OFFICE (HI)	HNL-WAIALAE-KAHALA ST
CIFIC	HONOLULU POST OFFICE (HI)	HNL-WAIKIKI STA
CIFIC	HONOLULU POST OFFICE (HI)	HONOLULU P&DC
CIFIC	HONOLULU POST OFFICE (HI)	HONOLULU PO
CIFIC	HONOLULU POST OFFICE (HI)	HONOLULU VMF
CIFIC	HONOMU POST OFFICE (HI)	HONOMU PO
CIFIC	HOOLEHUA POST OFFICE (HI)	HOOLEHUA PO
CIFIC	KAAAWA POST OFFICE (HI)	KAAAWA PO
CIFIC	KAHUKU POST OFFICE (HI)	KAHUKU PO
CIFIC	KAHULUI POST OFFICE (HI)	KAHULUI PO
CIFIC	KAILUA KONA POST OFFICE (HI)	KAILUA KONA PO
CIFIC	KAILUA POST OFFICE (HI)	KAILUA PO
CIFIC	KALAHEO POST OFFICE (HI)	KALAHEO PO
CIFIC	KALAUPAPA POST OFFICE (HI)	KALAUPAPA PO
CIFIC	KAMUELA POST OFFICE (HI)	KAMUELA PO
CIFIC	KANEOHE POST OFFICE (HI)	KANEOHE PO
CIFIC	KAPAA POST OFFICE (HI)	KAPAA PO
CIFIC	KAPAAU POST OFFICE (HI)	KAPAAU PO
CIFIC	KAUMAKANI POST OFFICE (HI)	KAUMAKANI PO

Vithholding Request- Locations

Event ID: Laie F4 PTF Excessing

Event Type: Reduction Other Than by Attrition osing Bid Cluster: LAIE POST OFFICE

Area	Bid Cluster	Office
ACIFIC	KAUNAKAKAI POST OFFICE (HI)	KAUNAKAKAI PO
ACIFIC	KEAAU POST OFFICE (HI)	KEAAU PO
ACIFIC	KEALAKEKUA POST OFFICE (HI)	KEALAKEKUA PO
ACIFIC	KEKAHA POST OFFICE (HI)	KEKAHA PO
PACIFIC	KIHEI POST OFFICE (HI)	KIHEI PO
PACIFIC	KILAUEA POST OFFICE (HI)	KILAUEA PO
PACIFIC	KOLOA POST OFFICE (HI)	KOLOA PO
PACIFIC	KUALAPUU POST OFFICE (HI)	KUALAPUU PO
ACIFIC	KULA POST OFFICE (HI)	KULA PO
PACIFIC	KUNIA POST OFFICE (HI)	KUNIA PO
PACIFIC	KURTISTOWN POST OFFICE (HI)	KURTISTOWN PO
PACIFIC	LAHAINA POST OFFICE (HI)	LAHAINA PO
PACIFIC	LAIE POST OFFICE (HI)	LAIE PO
PACIFIC	LANAI CITY POST OFFICE (HI)	LANAI CITY PO
PACIFIC	LAUPAHOEHOE POST OFFICE (HI)	LAUPAHOEHOE PO
PACIFIC	LAWAI POST OFFICE (HI)	LAWAI PO
PACIFIC	LIHUE POST OFFICE (HI)	LIHUE PO
PACIFIC	MAKAWAO POST OFFICE (HI)	MAKAWAO PO
PACIFIC	MAKAWELI POST OFFICE (HI)	MAKAWELI PO
PACIFIC	MAUNALOA POST OFFICE (HI)	MAUNALOA PO
PACIFIC	MOUNTAINVIEW POST OFFICE (HI)	MOUNTAINVIEW PO
PACIFIC	NAALEHU POST OFFICE (HI)	NAALEHU PO
PACIFIC	PAAUILO POST OFFICE (HI)	PAAUILO PO
PACIFIC	PAHALA POST OFFICE (HI)	PAHALA PO
PACIFIC	PAHOA POST OFFICE (HI)	РАНОА РО
PACIFIC	PAIA POST OFFICE (HI)	PAIA PO
PACIFIC	PAPAALOA POST OFFICE (HI)	PAPAALOA PO
PACIFIC	PAPAIKOU POST OFFICE (HI)	PAPAIKOU PO
PACIFIC	PEARL CITY POST OFFICE (HI)	PEARL CITY PO
PACIFIC	PEPEEKEO POST OFFICE (HI)	PEPEEKEO PO
PACIFIC	PUUNENE POST OFFICE (HI)	PUUNENE PO
PACIFIC	VOLCANO POST OFFICE (HI)	VOLCANO PO
PACIFIC	WAHIAWA POST OFFICE (HI)	WAH-MILILANI STA
PACIFIC	WAHIAWA POST OFFICE (HI)	WAHIAWA PO
PACIFIC	WAIALUA POST OFFICE (HI)	WAIALUA PO
PACIFIC	WAIANAE POST OFFICE (HI)	WAIANAE PO
PACIFIC	WAILUKU POST OFFICE (HI)	WAILUKU PO
PACIFIC	WAIMANALO POST OFFICE (HI)	WAIMANALO PO
PACIFIC	WAIMEA POST OFFICE (HI)	WAIMEA PO
PACIFIC	WAIPAHU POST OFFICE (HI)	WAIPAHU PO

UNIT NAME: Version 1.05a.11.15.2005.15.36 SUPERVISOR'S NAME:

LAIE POST OFFICE

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CUSTOMER SERVICE VARIANCE - [967]-HONOLULU PFC

LAIE PO - LAIE PO 145700

MPOO 1 | Date: 12/07/2010

Analysis Period: 09/04/2010 to 12/03/2010 - Customer Service Days: 74

Unit Level: 16 Man Yr. 0 CAG: G

Benchmark Dates: FY 2010 WK 1 - FY 2010 WK 52 POS

[LAIE PO] LAIE PO

FTEE COMPLEMENT ANALYSIS

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
Full Time Clerk	0	0	1	1	0%
Part Time Flexible Clerk	1	1	2	1	0%
Part Time Regular Clerk	0	0	0	0	0.00%
Full Time MH	0	0	0	0	0.00%
Part Time Flexible MH	0	0	0	0	0.00%
Part Time Regular MH	0	0	0	0	0.00%
Full Time Equivalent Emp	1	1	3	2.00	33.33%
Full Time Equivalent Hrs	1791	1788	619		

WORKHOUR ANALYSIS

Automation/Mechanized (LDC41L-41F)

UNIT VÄRIÄBLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
LDC 41 Ltrs Hours	0	0	0	0	0%
LDC 41 Flts Hours	0	0	0	0	0%
Total Auto/Mech Hours	0	0	0	0	0%
Manual (LDC43-44)					
LDC 43L Hours	9	7	7	0	100.87%
LDC 43F Hours	16	14	13	-1	108.43%
LDC 43P Hours	47	53	53	0	100.03%
LDC 43A Hours	36	37	17	-20	215.29%
LDC 43 Total	109	111	90	-21	123.08%
LDC 44 Hours	57	49	44	. 5	111.36%
Total Manual Hours	166	160	134	-26	119.54%
Retail/Admin (LDC 42,45,48)		1.00			
LDC 42 Hours	3	0	0	0	0%
LDC 45 Hours	341	275	134	-141	205.49%
LDC 48 Hours	202	201	187	-14	107.71%
Total Retail/Admin Hours	546	477	321	-156	148.53%

Mgmt Involvment Hours	(267.11)	(265.80)			22	
Total Function Four	444	371	455	84	81.57%	
	WOR	KLOAD ANAL	YSIŠ			
UNIT VARIABLES	eenchaark		ACTUAL	VARIANCE	% VARIANO	
LDC 41 TPF Ltrs Vol Pcs	0		0	0	0%	
LDC 41 TPF Flts Vol Pcs	0		0	0	0%	
Auto/Mech Volume	0		0	0	0%	
LDC 43 Dist Vol Ltrs (Ft)	88		66	-22	- 24.94%	
LDC 43 Dist Vol Flts (Ft)	184		164	-20	- 10.89%	
LDC 43 Dist Vol PP/Sprs	15930		17848	1,918	12.04%	
LDC 44 Box Ltrs (Ft)	206		218	11	5.56%	
LDC 44 Box Flts (Ft)	96		118	22	23.00%	
Manual Vol (w/o PP/Sprs)	574		566	-8	- 1.39%	
LDC 45 Transactions	13864		11388	-2,476	- 17.86%	
Retail Transaction Volume	13,864		11,388	-2,476	- 17.86%	
	PRODU	CTIVITY ANA	LYSIS			
UNIT VARIABLES	HARONINA HO		ACTUAL	VARIANCE	% ACHIEVE	
LDC 41 Ltr PPH	0	0	0	0	0%	
LDC 41 Fit PPH	0	0	0	0	0%	
LDC 43 Dist Vol Ltrs FPH	9.32	9.32	9.40	0.08	100.87%	
LDC 43 Dist Vol Flts FPH	11.65	11.65	12.63	0.98	108.43%	
LDC 43 Dist PP/Sprs PPH	337	337	337	0	100.00%	
LDC 43 Allied Hrs per day	0.49	0.49	0.23	- 0.26	215.29%	
LDC 44 Box L&F FPH	5.34	6.80	7.64	0.84	112.30%	
LDC 45 Min. per Trans	1.48	1.45	0.71	- 0.74	205.49%	
LDC 45 Trans per 1412	99.44		91.84	- 7.60	92.35%	
u de la companya de l	INIT ROUTE A	ND DELIVERI	ES ANALYS	IS		
UNIT VARIABLES	BENCHMAN		ACTUAL	VARIANCE	% VARIANO	
City Routes	2		2	0	0.00%	
Rural Routes	0		0	0	0%	
CDS Routes	0		0	;· 0	0%	
POB Equivalent Routes	3		3	0	0.00%	
	836		833	-3	- 0.36%	
City Deliveries	630		1	, ,	0.0070	

CDS Deliveries	0		0	0	0%
PO Box Deliveries	301		309	8	2.66%
	FTES DAILY	STAFFING A	ANALYSIS		A COMPANY OF THE STREET
UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VÄRIANCĖ	
Clerk/Mailhandler	1.00	0.76	0.93	0.17	

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FINANCE	OFFICE	LAST	FIRST	MI	EMP ID	JOB ID	JOB TITLE	D/A	FUNC	LDC	SEN DATE	SEN#
145700	LAIE PO	KAULULAAU	KRISTIE	K	3411017		SALES,SVCS/DISTRIBUTIO N ASSOC	410	4	48	9/23/2001	1
145700	LAIE PO	FUSCO	MARIO	A	3734416		SALES,SVCS/DISTRIBUTIO N ASSOC	410	4	48	4/14/2007	1

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